

TATA-AIG GENERAL INSURANCE COMPANY LIMITED

A-501, 5<sup>th</sup> Floor, Building No.4,  
 Infinity Park, Gen. A.K. Vaidya Marg,  
 Dindoshi, Malad (East), Mumbai 400 097



**OVERSEAS TRAVEL INSURANCE CLAIM FORM**

IMPORTANT:

Please contact our 24-hour helpline (our Assistance Center) on

**For the Americas Policies:** 1-866-866-2620 (Toll Free) / Direct Dial - 713-260-5520

Email: [tata.aig@aig.com](mailto:tata.aig@aig.com).

**For rest of the world policies excluding the Americas:** Ph : + 603 – 8991- 2012 or +603-8991-2014

Email: [TGAP.TATAmmedical@travelguard.com](mailto:TGAP.TATAmmedical@travelguard.com)

**Failure to call our Assistance Company on 24-hour helpline, in respect of Medical Accident & Sickness Claims shall invalidate your claim, if any.**

1. This is a One Call Claim Form, except for Accidental Death & Dismemberment (ADD). For ADD, we shall provide a separate Claim Form upon notification.
2. Issuance of the form is not an admission of liability or a waiver of terms, conditions & exceptions of the insurance contract.
3. No claim under Accident & Sickness Section will be admitted without Doctor's Report as per format (Attending Doctor's Report - Page 3)
4. Please answer all questions completely. In case of insufficient space, please attach an additional sheet.
5. Please attach all Original bills & receipts pertaining to your claim.

Insurance Card No. / Payana No. \_\_\_\_\_ Period From \_\_\_\_\_ to: \_\_\_\_\_

**DETAILS OF PATIENT/ INSURED PERSON**

**Name of the Insured :-**

**Name of the Employee :** \_\_\_\_\_ **Employee No.** \_\_\_\_\_

**Name of the Claimant :** \_\_\_\_\_ **Phone Nos.** \_\_\_\_\_

**Permenant Address (INDIA):** \_\_\_\_\_

**Bank Account Name ( in INDIA ) :** \_\_\_\_\_ **Account NAME.:** \_\_\_\_\_

**Bank Account No.:** \_\_\_\_\_ **IFSC Code** \_\_\_\_\_

**Name of the Bank & Address :** \_\_\_\_\_

**Account NAME.:** \_\_\_\_\_

**Email Id :** \_\_\_\_\_

**Date of Birth:** \_\_\_\_/\_\_\_\_/\_\_\_\_ **Sex:** M / F \_\_\_\_\_

**Assistance Company Ref No.:** \_\_\_\_\_ **Passport No.:** \_\_\_\_\_

**Date of Departure:** \_\_\_\_/\_\_\_\_/\_\_\_\_ **Flight No.** \_\_\_\_\_ **From** \_\_\_\_\_ **to** \_\_\_\_\_

**Date of Arrival:** \_\_\_\_/\_\_\_\_/\_\_\_\_ **Flight No.** \_\_\_\_\_ **From** \_\_\_\_\_ **to** \_\_\_\_\_

**MEDICAL ACCIDENT & SICKNESS BENEFIT**

If accident, details of accident i.e. how, when, where it took place: \_\_\_\_\_

**Date:** \_\_\_\_\_ **Place:** \_\_\_\_\_

If sickness, state nature and diagnosis, and advise when & where symptoms first occurred: \_\_\_\_\_

**Date:** \_\_\_\_\_ **Place:** \_\_\_\_\_

**Name & Address of consulting physician:** \_\_\_\_\_

Have you ever been treated for this illness before:  Yes  No

If yes, provide name & address of consulted physician: \_\_\_\_\_

Provide name & address of your family physician: \_\_\_\_\_

Provide name of any prescription medicine you are presently taking: \_\_\_\_\_

Indicate other health insurance coverages, including name, address, policy number & certificate number of insurer: \_\_\_\_\_

**AUTHORIZATION**

I hereby authorize any hospital, physician, or other person who has attended or examined me, to furnish to the company, or its authorized representative, any and all information with respect to any illness or injury, medical history, consultation, prescriptions or treatment and copies of all hospital or medical records, a photostat copy of this authorization shall be considered as effective and valid as the original.

Date:

Place:

**Signature of insured :** \_\_\_\_\_

**DETAILS OF MEDICAL EXPENSES**

Details of treatment	In/ Out Patient		Charges (Currency)	Status of Payment
	From	To	Eg : USD / EURO	Paid/ Outstanding
			<b>Paid</b>	
			<b>Outstanding</b>	
			<b>TOTAL</b>	

Whether Assistance Co. was contacted: Yes No. If Yes, Reference No. \_\_\_\_\_  
 If No, give reasons: \_\_\_\_\_

**Attending Doctor's Report**

Patient's Name: \_\_\_\_\_ Age: \_\_\_\_\_ Sex: M / F  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 Date contacted: \_\_\_\_\_ Time: \_\_\_\_\_

**For Accidental Injury**

Nature of Injury: \_\_\_\_\_  
 \_\_\_\_\_  
 X-Ray Taken:  Yes  No Date taken: \_\_\_\_\_  
 Diagnosis and Treatment Given: \_\_\_\_\_  
 \_\_\_\_\_  
 Describe any other disease or infirmity affecting present condition: \_\_\_\_\_

**For Sickness**

Nature of Illness: \_\_\_\_\_  
 \_\_\_\_\_  
 Diagnosis and Treatment Given: \_\_\_\_\_  
 \_\_\_\_\_  
 When did patient's symptoms first appear: \_\_\_\_\_  
 Describe any other disease or infirmity affecting present condition: \_\_\_\_\_  
 Is condition due to Pregnancy: Yes  No  Is illness due to any pre-existing condition: Yes  No   
 Signature: \_\_\_\_\_  
 Attending Doctor's Signature