

IndiGo 4th most punctual airline globally: OAG Punctuality League 2018

- 4th in the top 20 “Mega airlines category”
- 9th amongst “top 20 Low cost carriers”
- **Only Indian airline in the list of top 20 mega airlines**

National, January 09, 2018: OAG, air travel Intelligence Company has ranked IndiGo as 4th most punctual airline globally in the mega airline category. In its Annual review – **Punctuality League 2018**, OAG recognizes the airlines that have consistently clocked highest On-time performance (OTP) by including on-time performance for the world’s Top 20 busiest domestic and international routes, and other categories. IndiGo has been ranked **4th amongst Top 20 mega airlines** (The World’s Top 20 operators globally in terms of scheduled flights in 2017) and **9th amongst Top 20 Low-cost carriers (LCCs)** by OTP. IndiGo is the only Indian airline to have made it in the list of top 20 mega airlines.

Punctuality League Report is a comprehensive annual report presented by OAG that reveals rankings of all airlines - mainline, low-cost and by region. The report aims to highlight carriers who have consistently demonstrated high performance and deliver on their promise to get passengers to their destinations in a timely manner. For detailed analysis, the OAG defined OTP as flights that arrive or depart within 14 minutes and 59 seconds (under 15 minutes) of their scheduled arrival/departure times. IndiGo has been recognized amongst major carriers such as Singapore airlines, Qatar airlines, Japan Airlines, Delta Airlines, American Airlines, Southwest, British Airways, Spirit Airline and Jetstar Asia.

Speaking on this recognition, **Mr. Aditya Ghosh, President and Whole Time Director, IndiGo** said, *“We are thrilled ... just can’t hide the excitement of having been able to take India and IndiGo to amongst the very best in the world and one of the Top 5 Mega Airlines globally in terms of On-Time performance in the OAG Punctuality League 2018. Flying our planes On Time is one of our core promises to our customers. This achievement reinforces IndiGo’s commitment of providing our fliers with an on-time, hassle free experience at low fares, always.”*

As per the DGCA data, IndiGo among all operating airlines has successfully maintained highest on-time performance on a month-on- month basis over a long period of time due to its unmatched operational efficiency and faster turnaround.

The entire fleet of over 150 aircraft is equipped with technology called Aircraft Communications Addressing and Reporting System (ACARS). Before departure of every IndiGo flight, an automatic message is triggered from the aircraft via ACARS to our operations control centre (OCC) – and immediately the same departure time gets recorded in the software. Likewise, the moment an aircraft lands at the destination, an automatic message is triggered from the aircraft to the OCC. These timings are recorded ‘real time’, automatically through ACARS i.e. without any human intervention. Hence, our On Time Performance is diligently monitored for every flight – real time.

In addition, IndiGo closes the check-in counters for all 6E flights operating across all destinations, 45 minutes prior to the departure. This move is in compliance with the directions and procedures specified in Air Transport Circular 10 of 2009 issued by the DGCA, and also helps the airline minimize operational disruptions.

Link for entire report: [OAG Punctuality League 2018](#)

[About IndiGo](#)

IndiGo is India's largest airline with a market share of 39% as of November 2017. IndiGo is one of the fastest growing low cost carrier in the world (source: CAPA). IndiGo has a simple philosophy: offer fares that are always low, flights that are on time, and a travel experience that is courteous and hassle-free. IndiGo, with a Technical Dispatch Reliability of 99.84% (for quarter ended September, 2017) has one of the best On Time Performances in India. With its fleet of over 150 Airbus A320 family aircraft and 3 ATRs, the airline operates over 1000 daily flights connecting 48 destinations.

About OAG

OAG is the leading global provider of digital flight information and provides accurate, timely and actionable information and applications across the travel sector to the world's airlines, airports, government agencies, aircraft manufacturers, consultancies and travel related companies. OAG has the world's largest network of air travel data, including the definitive schedules database of more than 900 airlines and over 4,000 airports. With the most extensive flight status information database in the market, OAG handles more than 57 million records of flight status updates per year, processes 1.4 billion requests and continues to deliver in excess of 35 million dynamic flight status updates daily.

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