

IndiGo shifts partial operations to Terminal 2 starting March 25

Flight numbers from 6E 2000 to 6E 2999 will depart from and arrive at Terminal 2, Delhi

New Delhi, March 16, 2018 - In a move to support Delhi International Airport Limited (DIAL) with revamping of Terminal 1, IndiGo, India's largest air carrier, is shifting its partial operations to Terminal 2 starting March 25, 2018. To ensure seamless travel experience and passengers' convenience, all IndiGo flights numbered from 6E 2000 to 6E 2999 will depart from and arrive at Terminal 2, Delhi, starting 25th March.

During this transition phase, IndiGo has taken series of measures to ensure passengers are informed at every stage while flying with 6E. IndiGo passengers are requested to take note of the following:

- IndiGo is reaching out to all affected passengers and their respective travel agents via SMS, calls, and emails provided in reservation
- Passengers can also reach us at 9910 383838, follow us on twitter @IndiGo6E, message us on Facebook or initiate web chats
- There is a shuttle service is being provided by the airport authorities every 10 minutes from ground level located near Medanta Clinic. Passengers can alternatively explore local transportation including cab, auto/ bus service available in and around airport area
- To facilitate this transition during initial days, IndiGo will make best efforts to transfer customers who might reach the wrong terminal
- In case an IndiGo passenger misses the flight due to the change in terminal, IndiGo will rebook you flight at no extra charge.
- In case passenger's flight is arriving into one terminal and departing from another, passenger can avail of the shuttle service provided by the authorities. Passengers are required to collect their baggage and check-in again at the transit station
- Passengers are requested to check the itinerary which clearly mentions the terminal

For more information, please visit www.goindigo.in

Commenting on the development, Mr. Aditya Ghosh, President and Whole Time Director, IndiGo said, "IndiGo will be moving about a third of its flights out of DELHI to Terminal T2 from the 25th of March. This is to aid the promised expansion of the airport facilities in Delhi. We have kept the process very simple. The flights that are being moved will have a four digit flight number starting with the number 2. So simply put, any IndiGo flight with a number between 2000 and 2999 will be departing and landing in T2. DIAL has committed to constant shuttle buses between T1 and T2 for connecting passengers. To keep it hassle free, IndiGo will be through checking in the bags of connecting passengers to the final destination."

Ghosh added, "We are informing customers well in advance via sms, emails and calls. We are also working with travel agents so that they can inform their customers too."

About IndiGo

IndiGo is India's largest airline with a market share of 39.7% as of January 2018. IndiGo is one of the fastest growing low-cost carrier in the world (source: CAPA). IndiGo has a simple philosophy: offer fares that are always low, flights that are on time, and a travel experience that is courteous and hassle-free. IndiGo, with a Technical Dispatch Reliability of 99.87% (October-December 2017) has one of the best

On Time Performances in India. With its fleet of over 155 Airbus A320 family aircraft including four ATRs, the airline operates over 1000 daily flights connecting 50 destinations.

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