



## IndiGo tops the on-time performance chart again

- The airline recorded the best on-time performance of 84.1% amongst all flights operating out of Bangalore, Delhi, Hyderabad and Mumbai
- Maintained one of the lowest passenger complaint ratios of 0.3 per 10,000 passengers: **DGCA Traffic Report June, 2018**

**National, July 18, 2018:** Operating over 1000 daily flights across the 6E network, IndiGo has again recorded the best On Time performance of **84.1% in June 2018, as per the Traffic Report released by Directorate General of Civil Aviation**. On Time Performance of the scheduled domestic carriers operating across the four metros of Bangalore, Delhi, Hyderabad and Mumbai has been collated by the regulator. Whilst maintaining this operational efficiency, IndiGo continues to record one of the lowest passenger complaint ratios of 0.3 per 10,000 passengers.

**Mr William Boulter, Chief Commercial Officer, IndiGo said,** *“The fact that our on time performance has improved from 80.0 % in May to 84.1 % in June, 2018 is due to the service orientation of our teams and our customers’ unrelenting support. We are also delighted to maintain one of the lowest passenger complaint ratios in the month of June. We thank our customers who flew with IndiGo in June 2018 and voted us as the ‘Best Low-Cost Airline in Central Asia & India’ at the Skytrax World Airline Awards 2018 for the 9th consecutive year. Reflecting on the 12 years of our remarkable journey, one thing that remains constant has been our simple promise of being on-time, offering low fares and providing a courteous and hassle-free service.”*

### About IndiGo

IndiGo is amongst the fastest growing low-cost carriers in the world. IndiGo has a simple philosophy: offer fares that are low, flights that are on time, and a courteous, hassle-free travel experience. With its fleet of 168 aircraft, the airline offers more than 1100 daily flights, connecting 48 domestic and 9 international destinations.

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