



IndiGo raises a toast to celebrate being the 'Passenger Airline of the Year' at BIAL Pinnacle Awards 2018

National, 01 June 2018: To celebrate its six accolades won at the at BIAL Pinnacle Awards 2018 held in Bengaluru last week, the country's best on-time performer, IndiGo, is going all out to thank its customers who made this journey fruitful. BIAL (Bangalore International Airport Ltd) conferred six awards on IndiGo spread across prestigious categories including, 'On-time Airline of the Year - Domestic', 'Passenger Airline of the Year - International Low Cost', 'Customer Choice Airline of the Year - Domestic', 'Passenger Airline of the Year - Domestic Low Cost', 'Transformational Process Idea' and 'Airline with best growing network – Domestic'.

Sanjay Kumar, Chief Commercial Officer, IndiGo said, *"We feel absolutely honored to be recognized by BIAL across six prestigious categories of customer service. This is a recognition for all the unrelenting effort that the IndiGo team puts in every day. It has been our constant endeavor to live up to and exceed our customer's expectations and we will continue to work hard to achieve even higher standards of excellence. This achievement reinforces our commitment towards being On Time, courteous and hassle free, and providing low fares, always."*

Sanjay Kumar also said, *"And we are of course very grateful to our customers for making us the largest low cost airline of India."*

IndiGo is already the most affordable airline, and its fare structure has been voted the lowest both in India and globally, as per the **Global Flight Price Ranking report released by Rome2rio in 2018.**

The awards process to adjudge the winners is transparent and unbiased and were based on the various services offering across airlines, commercial and cargo & aviation services. The Awards are divided into two subsets; data-based awards, which are numerical driven and submission-based awards, which are driven by the quality of the citations provided by the contenders.

About IndiGo

IndiGo is amongst the fastest growing low-cost carriers in the world. IndiGo has a simple philosophy: offer fares that are low, flights that are on time, and a courteous, hassle-free travel experience. With its fleet of 153 Airbus A320 and 6 ATR aircraft as of 31st March 2018, the airline offered 1,086 peak daily flights during the quarter and connected 42 domestic destinations and 8 international destinations.

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