



IndiGo voted for its best practices in Learning and Development at the TISS LEAPVAULT CLO Awards, 2018

- 6E bagged 2 Gold and 2 Silver awards at the CLO -Chief Learning Officers Summit and Awards 2018
- Recognised for winning 'Best Customer Service Program' award for the 4th consecutive year
- Won a Silver award for the 'Best Simulation based Learning Program'

National, August 14, 2018: After bagging prestigious awards like the 'Best Low-Cost Airline in Central Asia & India' at the Skytrax Awards 2018 and the passenger airline of the year at BIAL Pinnacle awards 2018, IndiGo's learning academy –ifly has won four awards for the best practices in Learning and Development at the TISS LEAPVAULT CLO Awards function held in Mumbai by the **Tata Institute Of Social Sciences** August 2018. IndiGo's ifly team won a Gold for the **Leaning and Development Team of the Year**, a Gold for the **Best Customer Service Training Program**, a Silver for the **Best Simulations Based Learning Program** and a Silver for the **Best Quality Management/ Improvement Training Program**.

Ms Summi Sharma, Vice President, ifly, IndiGo said, "As part of the service industry we augment our learning and development practices consistently and IndiGo's learning academy, ifly has been instrumental in setting the highest benchmarking for its L&D practices since 2006. We are absolutely delighted to have won 4 accolades across prominent categories, **Best Customer Service training Program, Best Simulation based Learning Program, the Best Quality Management/Improvement Training Program and the Leaning and Development Team of the Year.**"

Ms Sharma added, "Today, ifly has over 100 number of instructors who regularly conduct workshops for our 18000+ employees. ifly conducts specific trainings throughout the year like Customer Services, Ramp & Marshalling Training, Communication & Leadership Training, Departure Control System, Safety & Emergency Procedures, E-Learning at IndiGo. We thank the jury of the TATA Institute of Social Sciences and Leapvault for conferring these prestigious awards on IndiGo."

The CLO Chief Learning Officers Summit and Awards are given by TATA Institute of Social Sciences and Leapvault for excellence in Corporate Learning, Leadership Development, Training and Coaching. The annual summit and the awards together represent India's finest corporate learning and talent management professionals and provide them with a high-level opportunity to interact, learn and share best practices.

About IndiGo

IndiGo is amongst the fastest growing low-cost carriers in the world. IndiGo has a simple philosophy: offer fares that are low, flights that are on time, and a courteous, hassle-free travel experience. With its fleet of 160 Airbus A320 and 9 ATR aircraft as of 30th June 2018, the airline offered 1,157 peak daily flights during the quarter and connected 44 domestic destinations and 8 international destinations.

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