



IndiGo's ifly voted best for its Learning and Development practices at TATA Institute of Social Sciences and LeapVault CLO Awards 2019

- The airline's learning academy, **ifly, bags six prestigious awards**; Awarded with the **"Learning and Development Team of the Year"**
- The TISS Leapvault Chief Learning Officer Awards are application based, the categories represent the potential contribution made via Learning and Development programs – both on individuals and business impact

National, August 08, 2019: With an objective to recognize the individuals and corporates that have made significant impact through their Learning and Development programs, **TISS LEAPVAULT Chief Learning Officer (CLO) Awards** has pronounced IndiGo's **learning academy, ifly**, a winner across six prestigious categories. The airline's ifly, has been voted second time in a row with six awards which include:

- 1) Gold for the **Learning and Development Team of the Year**
- 2) Gold for the **Best Customer Service Training Program**
- 3) Silver for the **Best Simulations Based Learning Program**
- 4) Gold for the **Best Risk/Safety/Policy Compliance Training Program**
- 5) Silver for the **Best Leadership Development Program**
- 6) and a Silver for the **Best Quality Management/ Improvement Training Program**

IndiGo's Learning Academy - ifly - has over 100 instructors who regularly conduct workshops for its 25000+ employees. ifly conducts specific trainings throughout the year like Customer Services, **Ramp & Marshalling Training**, Communication & Leadership Training, Departure Control System, Safety & Emergency Procedures, E-Learning at IndiGo and has the longest cabin crew training course in the world which is for 99 days.

Ms. Summi Sharma, Vice President, ifly, IndiGo said, *"It is an absolute honour for our experienced team at ifly to be recognized for their best Learning and Development programmes. We hold these six awards in very high esteem, as TISS LeapVault CLO Awards are the most prestigious and sought after in the area of corporate learning and leadership development in India. Being part of the service industry where 200,000 passengers fly us every day, our employees' customer service orientation undoubtedly becomes core to everyday functioning across airports, flights and other touch points. At IndiGo we are committed to provide the best services to our customers and ifly continues to celebrate the spirit of skilled instructors who with their professional expertise have added new dimension to the learning and development programmes that are provided to employees across the organisation"*.

Ms. Sharma, further added, *“On behalf of the team IndiGo, I thank the esteemed jury for bestowing the “Learning and Development Team of the Year” to ifly”*.

The TISS Leapvault Chief Learning Officer Awards are India's top honour for companies who make superlative investments in their employees via Learning and development. These companies leveraged learning for business impact and as a differentiator to stay ahead in their industries. The awards are application based and in the shortlisting stage, include quantitative measures weighted around efficiency, effectiveness, impact, innovativeness of the work done. The final decision is by a jury headed by TISS (Tata Institute of Social Sciences) and LeapVault. The award categories represent the potential contribution of Learning and Development to organizations and business. The Gold, Silver or Bronze for each category is carefully identified basis impact and the quality of learning delivered. Each award is weighed against the life cycle of the organization and its proposition to the customer.

About TISS LeapVault CLO Awards 2019

In line with the theme of the CLO Chief Learning Officers Summit India, the awards are an effort to learn from and celebrate best practices in various areas and aspects of learning & development. Recognising those Individuals/Organizations that have excelled in the use of learning and development activities to significantly impact organizational objectives and / or Individual lives. The awards are the most prestigious and sought after in the area of corporate learning and leadership development in India. Nominations come from Indian & Global Fortune 500 companies.

About IndiGo

IndiGo is amongst the fastest growing carriers in the world. IndiGo has a simple philosophy: offer low fares and on-time, courteous, hassle-free service. With its fleet of over 200 aircraft, the airline offers over 1400 daily flights and connects 57 domestic destinations and 19 international destinations

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