



## IndiGo introduces '6EBagport' for door-to-door baggage transfer service, in collaboration with CarterPorter

**National, April 02, 2021:** In line with its vision to provide one-stop shop services to its customers, India's leading airline - IndiGo - has partnered with CarterPorter, an on-demand platform that connects the airport to doorstep to launch '6EBagport', to provide door to door baggage delivery service. The airline has commenced the service from April 1, 2021 in New Delhi and Hyderabad and will subsequently launch it in Mumbai and Bengaluru for delivery to and from home and airport. The facility will enable passengers to travel worry-free as CarterPorter will transfer their baggage contactless from one destination to another with added assistance inside the terminal. The service starts at a nominal rate of INR 630 for one way and passengers can book the service from the comfort their home.

**Mr. Sanjay Kumar, Chief Strategy and Revenue Officer, IndiGo** said, *"We are continuously striving to enhance our customer service and this collaboration is a step further towards providing a one-stop hassle-free experience. The service will bring relief to customers who may want to travel with additional baggage from home to airport or would like to go for a meeting directly from airport without carrying bags. Our partnership with CarterPorter will ensure that our customers have a seamless experience as their baggage gets transferred door to door while they fly onboard our lean, clean flying machine".*

**Mr. Harsha Vardhan, CEO, CarterPorter** said, *"We are elated to partner with India's leading airline, IndiGo, as we take their customer journey to next level by providing personalized baggage porter for a door-to-door service. In addition to shorter wait times at the airport, the service will also bring relief to people who seek convenience and need to have a baggage free passage from one city to another. IndiGo's ideology of providing hassle-free customer experience is in line with our service pillars and we look forward to serving IndiGo customers."*

With '6EBagport', customer baggage gets effectively and securely picked and transported with tracking from the first destination to the last one. The '6EBagPort' service can be availed up to 24 hours prior to the departure of the flight and anytime on arrival. It also includes a service insurance of INR 5000 per baggage item for the contents and container. IndiGo passengers can book the service at [www.6EBagport.carterporter.in](http://www.6EBagport.carterporter.in).

### About IndiGo

IndiGo is amongst the fastest growing low-cost carriers in the world. IndiGo has a simple philosophy: offer fares that are low, flights that are on time, offering a courteous, hygienic, and hassle-free travel experience. With its fleet of 280+ aircraft, the airline is operating around 1200 daily flights and

connecting 66 domestic destinations and 24 international destinations. For more information, please visit [www.goIndiGo.in](http://www.goIndiGo.in). You can also connect with us on [Facebook](#), [Twitter](#) and [Instagram](#).

#### **About CarterPorter**

CarterPorter is a Bangalore based Start-up, providing on-demand Baggage delivery platform that aims to bring the convenience of the airport to the passenger's doorstep. CarterPorter combines contactless delivery ease at the doorstep with guaranteed shorter wait times at the airport both at departures and arrivals. Safety comes first and so each baggage is sealed in multi-layer packing and securely transported to and from the airport. With over 100000 orders completed, CarterPorter is on a steadfast growth path and is looking to add more airports in the coming months. For more information, please visit [www.carterporter.in](http://www.carterporter.in). You can also connect with us on [Facebook](#), [Twitter](#) and [Instagram](#).

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