



IndiGo is waiving all change fees and reducing capacity

National, January 09, 2022: Owing to the increasing number of Omicron infections, large numbers of IndiGo customers are changing their travel plans. In response to customer needs, IndiGo is waiving change fees and is offering free changes for all new and existing bookings made up to 31st January, for flights up to 31st March 2022. With the reduced demand, we will also be selectively withdrawing some of our flights from service.

Where possible, cancellations of flights will be done at least 72 hours in advance and customers will be moved to the next available flight and will also be able to change their travel through the use of Plan B on our website.

Since our call centre is currently handling a large volume of calls, we are encouraging our customers to use our digital channels where possible.

We anticipate that around 20% of our current scheduled operations will be withdrawn from service.

About IndiGo

IndiGo is amongst the fastest growing low-cost carriers in the world. IndiGo has a simple philosophy: offer fares that are low, flights that are on time, offering a courteous, hygienic, and hassle-free travel experience. With its fleet of 275+ aircraft, the airline is operating over 1500 daily flights and connecting 71 domestic destinations and 24 international destinations. For more information, please visit www.goIndiGo.in. You can also connect with us on [Facebook](#), [Twitter](#) and [Instagram](#).

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